ST JAMES
PARISH HOSPITAL



## ATTENTION: URGENT CARE, HOSPITAL & CLINIC PATIENTS

Our Coronavirus Task Force has been meeting regularly to review and implement state and national best practices to help prevent the spread of COVID-19 (Coronavirus).

Per CDC guidelines, we are asking that any patients experiencing certain respiratory symptoms such as *fever*, *cough and shortness of breath AND* fitting certain criteria such as having been *exposed to a person with confirmed COVID-19* OR having *recently traveled* from an area with an ongoing spread of the virus, call ahead before visiting Urgent Care *(225.258.2040)* or coming in for a test or medical appointment.

Call your primary care physician's office or Urgent Care (225.258.2040) to discuss symptoms over the phone. Our clinics have been trained to help and guide you on steps moving forward.

In the event you meet both conditions above and need to call 911 or visit an ER due to a medical emergency, notify the dispatch personnel or staff that you are being evaluated for the virus. If possible, put on a facemask before coming into contact with medical professionals.

## **CALL AHEAD IF:**

You are experiencing signs and symptoms of respiratory illness such as fever, cough and shortness of breath



You've been in close contact with a person known to have COVID-19 or live in / recently traveled from an area with an ongoing spread